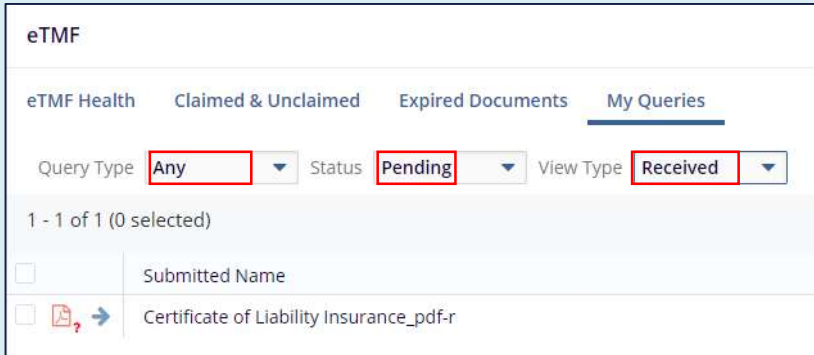


APPLICABLE TO:

- Administrators
- Room Managers
- Editors
- Readers

- eTMF
- Study Start-Up
- myTI



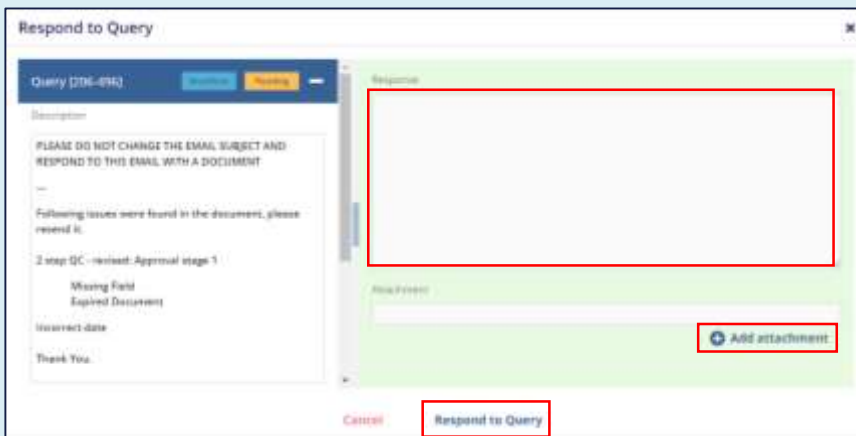
Users can respond to queries directly from their Dashboard by using the “My Queries” Dashlet.

1. Change the **Status** to “Pending” and the **View Type** to “Received.”

2. Select a query by checking the box on the left, then click **Respond to Query**.



3. Enter your response in the text box.



4. Optionally add attachments by clicking on the **Add Attachments** button.

Note: Check the box next to **True Copy** if you wish to certify the document (feature may be disabled in your room).

5. Click **Respond to Query** to send your response.