## How to Request a Translation TI v 10.3

**APPLICABLE TO:** 

All Users

eTMF

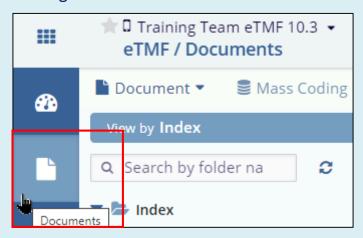
When writing clinical documents, particularly those going to clinical sites, it is often necessary to translate them formally to the local language. Because of the possibility of misunderstanding, it is necessary for documents such as patient consents to go through a certified translation process.

Trial Interactive has incorporated our Certified Translation capability into our trial support solutions, making the request for a certified translation significantly easier. Once sent, this translation will be processed and returned to your document library with the appropriate language set in the document metadata.



The Translation Requests feature needs to be enabled for the selected room, and users need to be assigned the **Request Translation** action in order to be able to make full use of it. Reach out to your Trial Interactive Project team member to set the necessary room conditions and integration with TransPerfect services.

1. Log in to a room, and navigate to the eTMF Documents module

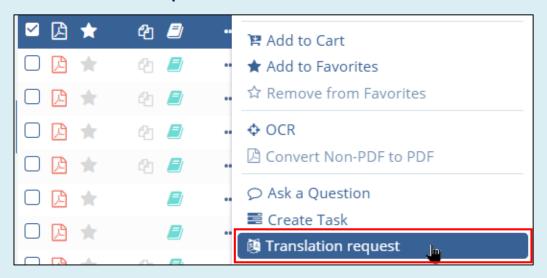


2. Navigate to the desired document, and expand the Document Action Menu (right-click, or click on the three dots)

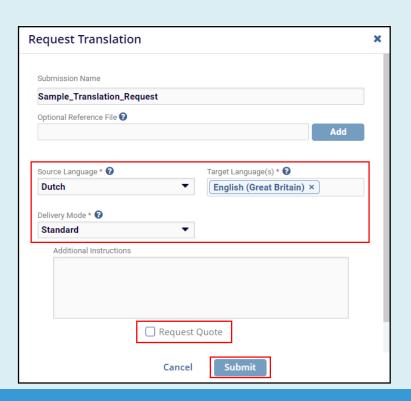




## 3. Click on Translation request



- 4. The **Request Translation** window will open. Set the source language and target language(s), as well as Delivery Mode (Standard, Rush, or Specific Date) which will set the service speed of the translation. Fill non-required fields as needed. Then click **Submit**
- If you would like to receive a quote (via email) for the translation prior to it being carried out, check the optional **Request Quote** box before submitting the request.





5. If you requested a quote, you will be presented one by email.
After acceptance of a quote, or submission of request in case there isn't a quote, the Translation you requested will be carried out.

Once a translation is complete, the **translated file** together with the **certificate** of translation will be added to the study room automatically (in the same folder as the source document) and the translation language will be indicated in the document metadata. The translation will also be automatically linked to the source document for future reference.

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6. You can review your completed and in-progress Translations and Quotes by accessing the **Translations** module on the navigation bar on the left side of the screen. Translations with the "Project Delivered" status have been completed and filed in your TI room.

