

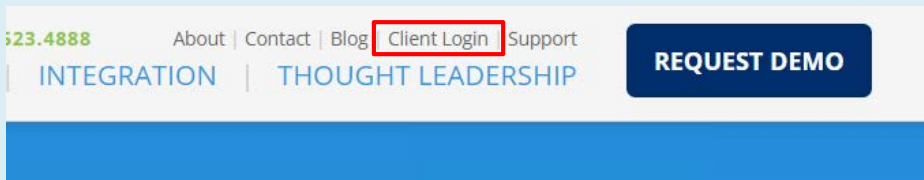
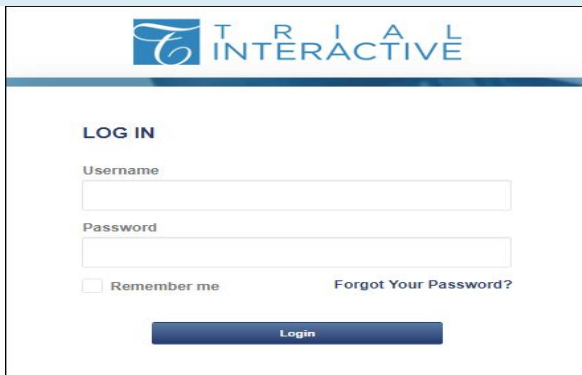
Applicable to: Administrators Editors Readers
 eTMF Study Start-up

Note: This feature must first be enabled by a request to Trial Interactive’s Service Desk, including a list of email domain(s) for user authentication, e.g. @company.com.



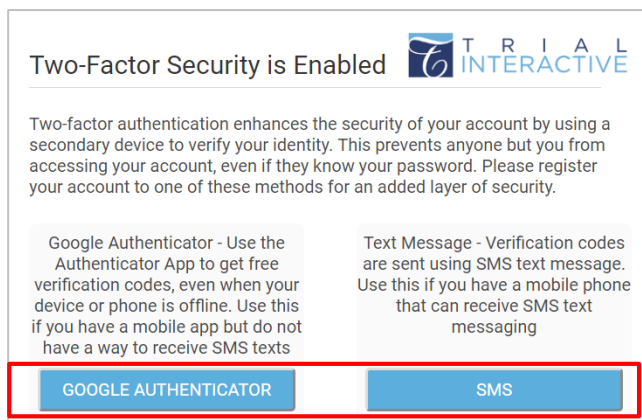
1. Using any browser, go to <http://www.trialinteractive.com> (assumes user has already received an invitation to study room and has registered using that invitation).

2. Click Client Login.

3. Login using credentials created during registration.
Click **Login**.

A screen appears for **Authentication Method** selection:



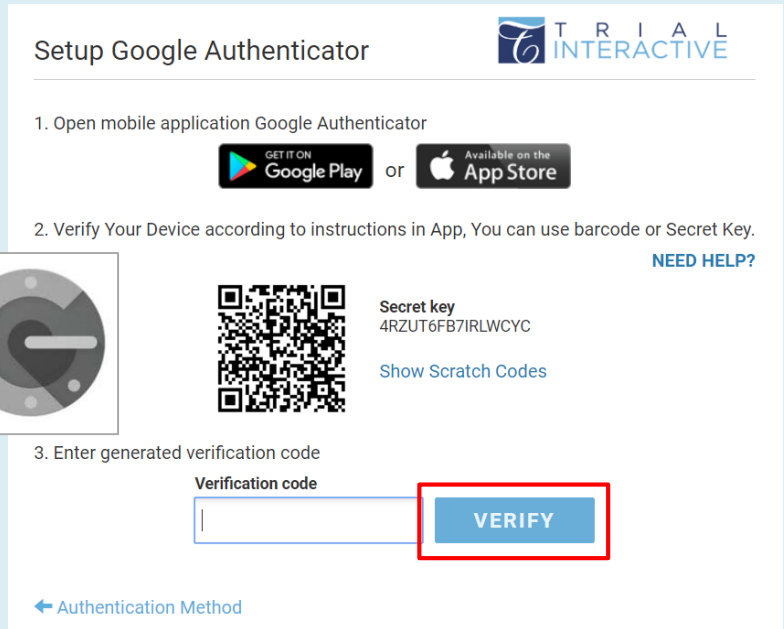
Choose one
 Google app – goto step 4
 SMS text – goto step 5


Note: Once an authentication method is chosen, the user cannot come back and choose the other method.





4a. Get the **Google Authentication Mobile App** on a mobile device.

(Other barcode scanning apps are not compatible.)



Setup Google Authenticator 

1. Open mobile application Google Authenticator

 or 

2. Verify Your Device according to instructions in App, You can use barcode or Secret Key. [NEED HELP?](#)

Secret key
4RZUT6FB7IRLWCYC

[Show Scratch Codes](#)

3. Enter generated verification code

Verification code

VERIFY

[← Authentication Method](#)

4b. Scan the barcode with the app on your mobile device (only need to do this once per user).

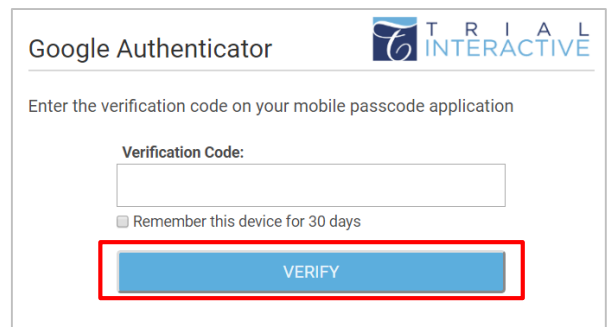



Enter **Verification code** (from the mobile app).
Click **Verify**.

4c. For subsequent logins, a verification screen appears.

Enter **Verification code** (from the mobile app).

Click **Verify**.
(skip to step 6)



Google Authenticator 

Enter the verification code on your mobile passcode application

Verification Code:

Remember this device for 30 days

VERIFY

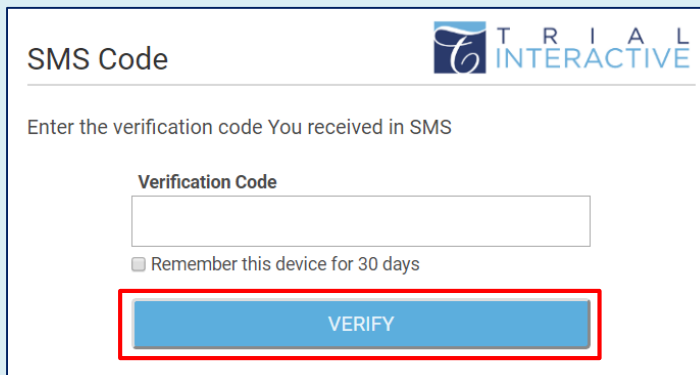
5a. Enter the phone number to receive an SMS text. Must be the same phone that will be used for subsequent logins.

Click **Verify**.



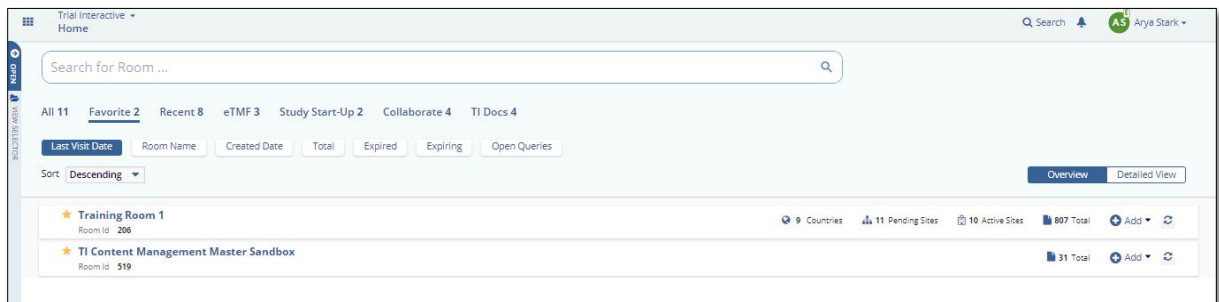
*Note: The number must contain 11 or 12 digits.
Users in North America should enter a "1" before the number.*

5b. Enter the **Verification Code** from the SMS text.



Click **Verify**.

For subsequent logins, repeat this step.



6. Once logged in, click the name of the room which you would like to enter.

For any additional assistance, click ...

